



TaurangaCity

Job description

Title	Software Engineer Quality Assurance
Number	
Group	Chief Operating and Financial Office
Division	Digital Services
Reports to	Delivery Manager – Technical
Direct reports	None
Date	14/01/2026

Job holder commitment

The job holder accepts as a fundamental requirement of their employment that they must demonstrate a personal commitment to:-

- always modelling organisational values.
- a safe and healthy work environment.
- assisting Council to fulfil its Civil Defence responsibilities.

At TCC we uphold the principles of Te Tiriti o Waitangi by engaging in an effective and meaningful partnership with tangata whenua. We are committed to developing our knowledge and understanding of te reo Māori, tikanga Māori, Mātauranga Māori and our partnership with tangata whenua.

Job purpose

The primary purpose of this role is to manage and perform all test phases in the development lifecycle from initiation to delivery including test automation. To identify and eliminate defects from being released to maintain a stable and reliable production environment.

Key outcomes

Best practice testing techniques are applied.	• Apply advanced test techniques including the use of appropriate test automation tools and best practice automation and manual testing methodology. • Test cases and conditions are written with an appropriate level of detail, including any prerequisites, or required data for the test and expected results. • Identify test process improvements and implement them.
Test planning and documentation is thorough and accurate.	• Create test strategies and test plans appropriate in detail for the agreed pieces of work. • Input is provided into estimates of required resources for pieces of work at the request of the team lead/product owner.

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	• Prioritise testing effort based on risk. • Communicate testing progress, issues and risks to team members and management as appropriate. • Document test outcomes and observations for all testing tasks, results are easily accessed by the wider project team.
Understand and implement defect management processes.	• Understand the defect life cycle and ensure that all defects are logged correctly and in a timely manner. • A defect lifecycle process is established when required. • Staff are mentored to ensure that defects are logged correctly with supporting evidence ready for evaluation.
Testing and delivery practices are thorough and effective.	• Work with the development teams to capture and re-use automated tests and other development objects. • Create automated regression and smoke tests triggered as part of the continuous integration pipeline. • Advocate the test practice and test-driven development at TCC, working with contractors and FTE testers to ensure consistent processes and tools are used. • Work with the digital services team to ensure quality control is at the forefront of each stage of the development lifecycle or project implementation. • Share accountability and collaboration to achieve organisational outcomes. • Engage with and involve the user community to develop relevant test content, and assist in identifying opportunities for enhancing the user experience
We uphold the principles of Te Tiriti o Waitangi by engaging in an effective and meaningful partnership with tangata whenua	• All actions and activities are conducted in a manner that upholds the principles of Te Tiriti o Waitangi • You are committed to developing your knowledge and understanding of te reo Māori, tikanga Māori, Mātauranga Māori and our partnership with tangata whenua

The job description is not an exhaustive list of requirements, the job holder will be required to perform tasks assigned to them that are not explicitly described in this document.

Essential person specifications

- Tertiary qualification in Information Systems or equivalent experience.

- 2+ years in a QA Engineer/Test Analyst or equivalent role.
- 1+ years in a Software Engineering role or equivalent experience.

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Our values

Pono / Integrity

We do what we say we will do

Manaakitanga / Respect

We listen to all views and show we care

Whāia te tika / Service

We do the right thing for our community
and each other

Whanaungatanga / Collaboration

We work together and create connections